

Supervisor Tips & Skills Series



Supervisor Training specifically designed to address the skills, knowledge and abilities required of supervision.

High Performance Teams

Creating a culture in which people's hearts are in their work.

High Performance teams are more than a group of people working together to accomplish a common task: They share a common vision and purpose that inspire performance, they feel accountable for their work, they have a desire to solve problems and make decisions, and they act like full partners in the business. When you attend this program, you will learn, from foremost experts in the field, how to create a team environment that results in outstanding performance.

Objectives of the course:

- Gain an understanding of how teams differ from traditional work groups.
- Create a team charter that includes a clear statement of the team's purpose, operating guidelines, performance objectives, and an ideal team vision.
- Learn good meeting management skills, critique your meetings.
- Identify your team's customer requirements and how these guide team performance.



Jay Mathis


MATHIS
TRAINING & DEVELOPMENT CO.

April 12, 2018

8:30 A.M.—4:30 P.M.

Training Room A, Plano Municipal Center

Course Code in PeopleSoft: SV3708

(Not restricted to supervisors only)

